

ARTICLE 1: INTRODUCTION

The general terms and conditions of sale set out in this document (hereinafter, the "General Terms and Conditions"), in addition to governing the purchase and sale process for the products offered and available, establish the contractual relationship between the requesting party and/or buyer (hereinafter, the "Customer") and TEX POINT APPAREL COMPANY, S.L., a company with registered office at Avenida Somosierra, number 22, block F, building F, 28703 San Sebastian de los Reyes (Madrid), Spain, registered with the Madrid Commercial Registry, Volume 40,537, Folio 110, Section 8, Sheet M-719621, Entry 1, with tax identification number B88644042.

The general terms and conditions of sale of the products are the only ones applicable after being made public and replace those that have been in force and published to date.

Each order and/or purchase made, in any of the different warehouses available and by any means, shall comply with the General Terms and Conditions applicable on the date of the order.

If the order and purchase are made through the website, it implies that the customer has previously indicated that they have read, understood, and accepted the general terms and conditions, agreeing to all their terms.

By accessing the site, the customer agrees to comply with the General Terms and any other applicable terms of use. TEX POINT APPAREL COMPANY, S.L. reserves the right to change and modify the General Terms of Sale without prior notice regarding products, availability, locations, prices, rates, payment conditions, credit, customer service hours, or any other aspect deemed necessary. However, the conditions in effect at the time of the accepted order will always be respected.

ARTICLE 2: GOODS

The products and items offered are listed in the catalogue, which is published annually by TEX POINT APPAREL COMPANY, S.L. and may undergo slight modifications with respect to graphic reproduction and availability, which is subject to existing stock.

Discontinued products and items are offered on the Outlet site.

We process requests for products with specifications different from those offered in the catalogue through our customized and special manufacturing, which is arranged at the customer's request based on a prior quotation that must be accepted in advance.

TEX POINT APPAREL COMPANY, S.L. does not assume any responsibility. In the event that the customer has infringed upon the intellectual or industrial property rights of third parties unrelated to the TEX POINT APPAREL COMPANY, S.L. contractual relationship.

ARTICLE 3: PRICE

Prices will be those in effect on the order date under the terms and conditions of Incoterm Ex Works. The sales prices indicated will be in euros and do not include value-added tax (VAT) or other applicable taxes, without prejudice to their corresponding equivalent in pounds sterling or dollars, depending on the customer's geographic location.

TEX POINT APPAREL COMPANY, S.L. reserves the right to modify its prices at any time, without prejudice to the fact that it must apply the rates in force at the time of the order, unless it is due to a typographical or printing error.

The quotations made for customized and special manufacturing orders will be valid for 10 calendar days from the date of the request, except in cases of force majeure and/or extraordinary circumstances such as, among others, unexpected production stoppages, natural disasters, raw material market instability, currency fluctuations, etc.

For orders where a pack is opened due to quantity reasons, a handling surcharge of €0.30 will be applied. If the order includes shipping, as expressly agreed by the parties, the corresponding cost will be applied to the customer and included in the invoice at the end of the order as an additional delivery charge and/or freight, plus the applicable VAT or other taxes at that time.

Free shipping to the Peninsula and Balearic Islands applies to orders to a single delivery address and prepared in a single warehouse, provided that the amount exceeds €300.00 (value of the goods excluding taxes). For other destinations and warehouses at origin, consult with your sales

representative or with the Conditions of each sales area.

The shipping address on the order is unique, its subsequent modification in the event that it is accepted may generate expenses borne by the customer on their invoice.

ARTICLE 4: ORDER

TEX POINT APPAREL COMPANY, S.L. reserves the right to accept and/or reject orders placed, without the prior authorization of the sales managers. Orders are understood to be firm, so once they have been placed, they cannot be modified or cancelled.

TEX POINT APPAREL COMPANY, S.L. is not responsible for any errors that the customer may make when placing orders.

There is no minimum order quantity, we serve and deliver the merchandise by units, packs and boxes. Orders for some items can only be placed in complete packs, boxes or multiples of these. Examples: caps, handkerchiefs, discontinued products...

Orders are processed equally regardless of size or quantities, however, orders placed by the online store are given priority in preparation.

Orders that are collected at the counter expire 5 working days after preparation, with an additional charge of 1% of the order amount applied for each day of delay in collection. After 50 calendar days from the placing of the order, TEX POINT APPAREL COMPANY, S.L. is released from any obligation and will consider it cancelled, returning 50% of the amount that would have been paid on account of the invoice, upon request of the client within the aforementioned period. The remaining 50% or 100%, as the case may be, will be billed as cancellation fees. Those customers with credit who do not withdraw their order will lose credit status, and must pay in advance for future orders.

An order is considered special and/or customized if it is requested based on specifications not listed in the catalog, therefore TEX POINT APPAREL COMPANY, S.L., as with atypical and large-volume orders, reserves the right to deliver $\pm 5\%$ of the initially requested quantity.

For requests for special and/or customized orders, an express indication of the quantity must be provided, with an

additional charge of 5% of the total order amount applied.

Orders involving preparation and shipment from multiple warehouses will incur separate shipping charges for each package.

ARTICLE 5: CONFIRMATION

The customer (petitioner and/or buyer, user) declares that they have read, understood and accepted these general terms and conditions of sale before placing the order. The confirmation of your order therefore constitutes acceptance of these general terms and conditions of sale.

Unless there is evidence of fraud on the part of TEX POINT APPAREL COMPANY, S.L., the data recorded by TEX POINT APPAREL COMPANY, S.L. shall constitute proof of the transactions carried out between TEX POINT APPAREL COMPANY, S.L. and the customer.

ARTICLE 6: AVAILABILITY

Our product offers and prices are valid while they are visible on the site and will remain so until stock runs out. The periods for the availability of a product will only be indicative, and any delays do not grant the customer the right to cancel the sale, reject the merchandise or claim damages and interest, except in the cases set forth in article 10 of this document.

We will fulfill your order as long as there is stock available. Orders shall therefore not be accepted until stock availability has been confirmed.

In the event that a product is not available after your order has been accepted, we shall inform you of this via email or regular mail. Reservations on goods are not accepted.

In the event that the product is not available, if your payment has already been made, TEX POINT APPAREL COMPANY, S.L. undertakes to refund the amount paid within 30 calendar days from the date of payment or to reserve the goods until they become available.

Any claim for non-conformity with a product must be transmitted within a period of seven calendar days from the date of receipt of the product.

ARTICLE 7: SERVICE

We strive to provide you with continuous service over time. We prepare your order on the same day and send it to you through a transport agency, which may also be contracted by you, delivering it to the address stated in the shipping details of your order.

Daily deliveries to warehouses in Murcia, Madrid, Barcelona and the Canary Islands.

From 24-48 hours in the peninsula, and from 3 to 5 working days in Europe, depending on the day of the week and the time you place your order, and the availability of the transport agency.

For the rest of the world, the speed of our service will depend on existing customs and tax procedures and conditions.

ARTICLE 8: PAYMENT METHOD

The following payment methods shall be admissible, cash up to the legal limit, the transfer that will require prior validation by our department to launch the preparation of your order, and credit cards in online orders, limited to specific amounts and credit limits.

The account number to which transfers must be made is as follows:
CAJAMAR ES64 3058 0398 7027 2000 7868

In the event of payment delays beyond the deadline specified on the invoice, a late fee will be applied at the annual legal interest rate, with a minimum charge of 5% of the invoice amount or the nominal amount as compensation for administrative, delay, and/or return expenses.

ARTICLE 9: TAX EXEMPTION

Companies in the European Union must provide their intra-Community VAT number in order to invoice without VAT. Products delivered to customers residing outside the European Union will be exempt from VAT, and the declaration of any applicable VAT will be the responsibility of the purchaser of the product.

In accordance with the applicable regulations on extended producer responsibility (EPR) and packaging waste management, it is established that the company TEX POINT APPAREL COMPANY, S.L., as a wholesale supplier of textile products, does not

directly introduce products into the destination country's market but supply them to distributors and resellers, who are responsible for marketing them to end consumers.

Accordingly, TEX POINT APPAREL COMPANY, S.L. does not assume the obligation to register or declare packaging in any Extended Producer Responsibility (EPR) system in the destination countries. Consequently, it will be the sole responsibility of the customer/distributor to comply with all legal obligations regarding packaging and packaging waste management in the country where the products are marketed, including, without limitation, registration in the relevant EPR system, submission of declarations, and payment of fees or costs arising from participation in such a system.

The client expressly accepts this responsibility and undertakes to deal with any claim, penalty or liability arising from the breach of these obligations

ARTICLE 10: RIGHT OF RETURN

Any claim regarding a product discrepancy must be communicated to the CUSTOMER SERVICE department within a maximum of seven calendar days from the date of receipt of the product.

Before unpacking the goods, any packaging defects must be noted on the delivery note to activate the transport insurance and reported within 24 hours. Claims for open or lost packages will not be accepted if this incident has not been recorded in the delivery note from the transport agency.

Prior to being shipped, all returns must be authorized by the Customer Service department, which will confirm the collection method and provide a return or case number via email. This number must be printed and placed both inside and outside the package for tracking purposes.

The collection day will always be on working Mondays. If the collection cannot be made, a charge of €10 per package or box will apply.

Refunds will be issued once it has been verified that the returned goods match the authorized items in the record, are in their original packaging, and are in perfect condition.

Goods received in excess of the quantity initially authorized by our customer service department will not be refunded. They will be held at your disposal for 5 business days for collection. After this period, collection will no longer be possible.

Returns of altered garments are not accepted, nor will claims be accepted for the cost of marking work on defective merchandise. Therefore, you must inspect the goods before carrying out any screen printing, embroidery, transfer, or other work.

Only claims based on service issues, internal errors regarding quality or quantity will be accepted.

In the event of an internal error affecting all or part of the processed order, the merchandise will be replaced and shipped at no cost, or the invoiced amounts for the incorrect items will be refunded if the order is cancelled.

In any case, returns of quantities less than a full pack, partial returns, or items sent as samples, discontinued products, outlet items, damaged, altered, and/or customized goods, items without their original packaging, or items returned outside the established time frames will not be accepted.

Returns for reasons other than those mentioned will not be accepted.

ARTICLE 11. FORCE MAJEURE

TEX POINT APPAREL COMPANY, S.L. will not be held liable if the non-performance or delay in fulfilling its obligations is due to force majeure. Force majeure is considered to exist when an event beyond the company's control, which could not have been foreseen and whose effects cannot be avoided, prevents it from complying with its obligations.

In the case of a temporary impediment, fulfillment of the obligation will be suspended until the resolution of the incident that caused the delay, unless the delay justifies the termination of the contract.

In this regard, TEX POINT APPAREL COMPANY, S.L., will not be held liable in the event of any circumstance or event beyond its control that prevents the execution of the contracted services under normal conditions, in which case the company shall not be required to provide any compensation.

ARTICLE 12: NULLITY AND INEFFECTIVENESS OF THE CLAUSES

If any clause included in these terms and conditions is declared fully or partially null or ineffective, such nullity or ineffectiveness will only affect that specific provision or the part of it that is null or ineffective, with the remaining terms and conditions remaining in full effect, and the affected provision being considered as not included, in whole or in part.

ARTICLE 13: APPLICABLE LAW - LITIGATION

In the event of any dispute, whatever its cause, the parties involved shall submit to the Courts and Tribunals of the city of Madrid, expressly waiving, where applicable, any other jurisdiction that may correspond to them.

ARTICLE 14: PERSONAL DATA PROTECTION

Since the information you provide is essential for processing and handling your order and issuing the invoice, the absence of such information will result in the cancellation of your order. When you access, visit, and/or register on the site, you agree to provide us with true and accurate information about yourself.

Providing false information is a violation of these General Terms and any other terms of use that may be found on the site.

You have a permanent right to access and rectify your personal data, in accordance with applicable national and European laws. You can request to modify this data at any time by sending us a letter to our address or by contacting the available sales representatives.

